Bankers Life and Casualty Company
Home office: 11825 N. Pennsylvania St., Carmel, IN 46032

Questions about your claim submission?
Call (800) 621-3724

HOSPITAL INDEMNITY CLAIM FORM

PLEASE SUBMIT THESE ITEMS WITH ALL CLAIMS:

- ☐ Hospital Indemnity claim form (CLM-FORM-HIP)—signed
- ☐ Authorization to obtain medical/confidential information (see attached form)—signed
- ☐ Itemized medical bills for treatment

Required:

- ☐ Patient information
- ☐ Date of service
- ☐ Charge amount
- ☐ CPT code or procedure description
- ☐ ICD code or diagnosis for treatment

May include:

- ☐ *Surgery*—Operative report and surgeon bill(s) for completed procedures
- ☐ *Hospital and/or emergency room visit*—Admission and/or discharge paperwork and bill(s) for treatment (Examples: UB04, CMS 1500, etc.)
- ☐ Death certificate

WHERE TO SUBMIT CLAIMS:

- ☐ ***Mail:*** Bankers Life and Casualty Claims Department, P.O. Box 1936, Carmel, IN 46082-1936
- ☐ ***Express mail:*** Attn: Claim Processing 1936, 11825 N. Pennsylvania St., Carmel, IN 46032
- ☐ ***Fax:*** (888) 229-1414

SECTION A: OWNER INFORMATION (please print)		
Policy number		
Last name	First name	Middle initial
Date of birth	Email	
Mailing address ☐ Check box if this is a new permanent address ☐ Check box if address change applies to everyone on the policy		
City	State	ZIP code
If mailing address is a P.O. Box, please indicate physical address here		
Home phone number	May we leave a voice mail here? ☐ Yes ☐ No	

SECTION B: PATIENT ADDRESS INFORMATION (if different from owner)

Last name	First name	Middle initial

Date of birth	Phone number

Mailing Address

City	State	ZIP code

SECTION C: PATIENT INFORMATION

Date You First Became Ill	Date of Accident	Date you were first hospitalized for this condition
___/___/_____	___/___/_____	___/___/_____

Please check the boxes for the benefits for which you are filing:

☐ Daily Hospital Confinement Benefit	☐ Intensive Care Unit Confinement Benefit	☐ Observation Room Benefit	☐ Hospital Admission Benefit	☐ Emergency Room Visit Benefit	☐ Ambulance Benefit

Please provide the names, addresses and phone numbers of all physicians who have treated you or with whom you have consulted in the last five years:

Name	Address	Phone number

By signing my name on this document, I declare that all of the information given is true and correct to the best of my knowledge and belief. I acknowledge I have received all required fraud warnings at the time of signing this form.

_____	_____	___/___/_____
Patient signature (or legal representative)	Relationship to owner	Date
_____		___/___/_____
Owner signature (or legal representative)		Date

SECTION D: PHYSICIAN STATEMENT
To be completed and signed by the physician

Please answer each question COMPLETELY. Failure to complete all sections may delay processing of this claim.

Policy number	Policyholder name
Patient name	Patient date of birth
Physician name	Physician phone number
Physician mailing address	

Hospitalization information

Admission date	Discharge date	Admitting diagnosis/ICD code	Hospital name, city and state	Was patient transferred to/from hospital by ambulance?

ICU information

Admission date	Discharge date	Admitting diagnosis/ICD code	Hospital name, city and state	Was patient transferred to/from ICU?

_____ ___/___/_____ _____

Physician signature Date Tax ID number

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FRAUD WARNING NOTICES
PLEASE READ THE FRAUD WARNING NOTICE FOR YOUR STATE

NOTICE: Any person who knowingly and with intent to defraud any insurance company that submits an application for insurance or statement of claim containing any materially false information, or conceals information concerning any fact material thereto for the purpose of misleading, may be committing a crime which is subject to criminal and civil penalties.

ALABAMA: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or who knowingly presents false information in an application for insurance is guilty of a crime and may be subject to restitution fines or confinement in prison, or any combination thereof.

ALASKA, DELAWARE, FLORIDA, IDAHO: Your state requires us to notify you that: any person who knowingly and with intent to injure, defraud, or deceive any insurance company, files a statement of claim containing any false, incomplete, or misleading information is guilty of a felony as further defined by your state statute.

ARKANSAS, HAWAII, LOUISIANA, MAINE, NEW MEXICO, RHODE ISLAND, TENNESSEE, TEXAS, VIRGINIA, WEST VIRGINIA: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

ARIZONA, KENTUCKY, OHIO: WARNING: any person who, with intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.

CALIFORNIA: For your protection California law requires the following warning statement to appear on this form: Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

COLORADO: WARNING: any person who knowingly and with intent to defraud an insurer provides false, incomplete or misleading information is subject to criminal and civil penalties, including imprisonment, fines and denial of insurance. Any agent who knowingly and with intent to defraud a policyholder or claimant provides false, incomplete or misleading information with regard to a settlement or insurance proceeds payable will be reported to the Colorado Insurance Department.

DISTRICT OF COLUMBIA: WARNING: It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits, if false information materially related to a claim was provided by the applicant.

INDIANA, MINNESOTA: Your state requires us to notify you that: any person who knowingly and with intent to defraud an insurer files a statement of claim containing any false, incomplete, or misleading information commits a felony.

MARYLAND: Any person who knowingly and willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly and willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

NEW HAMPSHIRE: Your state requires us to notify you that any person, with a purpose to injure, defraud or deceive any insurance company, files a statement of claim containing any false, incomplete or misleading information is subject to prosecution and punishment for insurance fraud under New Hampshire law.

NEW JERSEY, PENNSYLVANIA: NOTICE: any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

OKLAHOMA: WARNING: Any person who knowingly, and with intent to injure, defraud or deceive any insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony.

PUERTO RICO: Any person who knowingly and with the intention of defrauding presents false information in an insurance application, or presents, helps, or causes the presentation of a fraudulent claim for the payment of a loss or any other benefit, or presents more than one claim for the same damage or loss, shall incur a felony and, upon conviction, shall be sanctioned for each violation with the penalty of a fine of not less than five thousand dollars ($5,000) and not more than ten thousand dollars ($10,000), or a fixed term of imprisonment for three (3) years, or both penalties. Should aggravating circumstances [be] present, the penalty thus established may be increased to a maximum of five (5) years, if extenuating circumstances are present, it may be reduced to a minimum of two (2) years.

WASHINGTON: It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.

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Authorization to Obtain Medical/Confidential Information

Conforms to HIPAA Privacy Rule

1. My Information – the individual who is the subject of the information

Printed Name	Date of Birth	Social Security Number

Address	City	State	Zip

2. Disclosing Party – parties authorized to release information about me

Any physician or other health care provider, hospital, clinic, medical facility, clinical lab, pharmacy, pharmacy benefit manager or pharmacy-related organization, insurance company or health plan, Social Security Administration, governmental agency or my employer

3. Description of my information authorized for release

- Any information related to my past, present or future health condition(s), medical care/treatment or prescription drug history, which includes information about mental health (excluding psychotherapy notes), communicable disease, HIV/AIDS, alcohol and substance abuse; and
- Any information regarding my past, present or future employment that is reasonably necessary to process and administer my claim(s) for accident insurance and/or disability income insurance benefits.

4. Purpose of Authorization – how my information will be used

To administer benefits under a policy or certificate of insurance.

5. Duration of Authorization

Twenty-four (24) months from the date written below, unless I specify an earlier date here: _____

6. Receiving Parties – parties authorized to receive information about me

CNO Services, LLC on behalf of one or more of the following insurance companies: Bankers Life and Casualty Company, Bankers Conseco Life Insurance Company*, Colonial Penn Life Insurance Company, Wilco Life Insurance Company, Conseco Life Insurance Company of Texas, Washington National Insurance Company, Primerica Life Insurance Company, Jefferson National Life Insurance Company **domiciled in and licensed in the State of New York*

7. Important information – review carefully before signing

- Refusing to sign this Authorization does not affect my ability to obtain medical treatment, but may prevent my insurance company from being able to determine if benefits are payable under the terms of my coverage.
- This Authorization may be revoked at any time unless it was already relied upon. Send a written revocation to: Customer Service P.O. Box 2024, Carmel, IN 46082-2024.
- The Receiving Parties named above are subject to federal privacy laws. However, if I authorize parties who are not subject to these laws to receive medical information about me, then such information could be re-disclosed and would no longer be protected.
- I understand that I have a right to a copy of this Authorization, and that a photocopy or facsimile is as valid as the original.
- California residents are entitled to a large print version of this form by calling 800-541-2254 to request form HEALTHMEDAUTH-LARGE.

8. Approval – must be signed and dated by me or my Legal Representative* to be valid

Printed Name	Relationship to the Insured
Signature	Date Signed

**Legal Representatives must provide documentation of legal authority*

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