

**PROOF OF RESIDENCE FORM**

**Instructions**

- The Proof of Residence (POR) form is a required part of the monthly claim submission and must be completed in its entirety by **facility staff**.
- Ensure copies of BLANK POR forms are maintained by the facility. Additional forms can be found at [www.BankersLife.com/Service-Support/](http://www.BankersLife.com/Service-Support/).
- Complete a form each month, on or after the last day of the month, after the services have been provided and submit with the corresponding bill. (Example: Facility charges from June 1st – June 30th should not be submitted prior to July 1st)
- Incomplete forms and photocopies of a prior month's completed POR form will be considered ineligible and may delay the reimbursement process.
- Please make sure to complete the form using the correct dates. Please verify Month, Day, and Year while completing the form

**Please complete the form and submit monthly with the corresponding bill. Send via fax (preferred) to (312) 396-5952, upload to [www.BankersLife.com/Service-Support/Document-Upload](http://www.BankersLife.com/Service-Support/Document-Upload), or mail to: Bankers Life, P.O. Box 1902, Carmel, IN 46082**

Resident Name : \_\_\_\_\_ Facility Name: \_\_\_\_\_

Resident Policy #(s): \_\_\_\_\_ Facility Address: \_\_\_\_\_

Resident Move-In Date (MM/DD/YYYY): \_\_\_\_\_ Facility Phone Number: \_\_\_\_\_

**Month of Service:** From: \_\_\_\_\_ To: \_\_\_\_\_  
(MM/DD/YYYY) (MM/DD/YYYY) Facility Fax Number: \_\_\_\_\_

1. Is the resident deceased?  Yes  No If Yes, please provide date of death: \_\_\_\_\_  
Was the resident charged for services on the date of death?  Yes  No (MM/DD/YYYY)

2. Select the level of care that describes the resident's current room, unit, or apartment:  
 Skilled Nursing Facility  Assisted Living Facility  Other: \_\_\_\_\_

3. At any time during this service period, was the resident away from the facility overnight for any reason?  Yes  No  
If Yes, provide dates: Departure Date: \_\_\_\_\_ Return Date: \_\_\_\_\_  
(MM/DD/YYYY) (MM/DD/YYYY)

Provide reason for absence:  Hospitalization  Voluntary Leave  Other: \_\_\_\_\_  
Was the resident charged for the days out of the facility?  Yes  No If Yes, daily amount \$: \_\_\_\_\_

4. Please explain any credits appearing on the bill: \_\_\_\_\_

5. Did Medicare, Medicaid/MediCal or any other insurance provide benefits during this service period?  
 No  Yes, Medicare  
 Yes, Medicaid  Other government insurance: \_\_\_\_\_

Please provide dates of 100% coverage/coinsurance/private pay below. Please include Explanation of Benefits or UB-04 form along with the bills and this form. \_\_\_\_\_

**By signing below, I declare that I have read the Fraud Notice on the reverse side of this form and that all of the answers given are complete and true to the best of my knowledge and belief.**

Print Name \_\_\_\_\_ Title \_\_\_\_\_ Phone Number \_\_\_\_\_

Signature \_\_\_\_\_ Date (MM/DD/YYYY) \_\_\_\_\_

**SEE REVERSE SIDE**

**Fraud Notice: Any person who, with intent to defraud or knowing that he/she is facilitating a fraud against an insurer, files a claim or materials in support of a claim containing false or deceptive statement is guilty of insurance fraud and may be subject to criminal and civil penalties.**

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